

# BAYADA Home Health Care—Maryland Notice of Charity Care and Reduced Fees

BAYADA Home Health Care provides charity care or reduced fees to our prospective clients with financial hardship and in accordance with Maryland regulation. BAYADA ensures access to services regardless of an individual's ability to pay.

All prospective clients are provided this notice prior to provision of services.

## How the charity care and reduced fee scale works:

Upon receiving a request for charity care or reduced fees, BAYADA uses a two-step process to determine eligibility of charity care or reduced fees. During the first step, BAYADA will interview the prospective client/representative to review family size, estimated annual household income, insurance and approximate annual outstanding medical bills. BAYADA will communicate its determination of probable eligibility to the prospective client/representative within two (2) business days of the initial request for charity care, reduced fees, or an application for medical assistance (Maryland Medicaid).

The second step is the final determination for eligibility for charity care or reduced fees and is determined by a completed application with required documentation and proof of annual household income (W2(s), last pay stub(s)), and annual outstanding medical bills. Prior to provision of services, prospective clients who qualify will be informed of the standard rates sheet available in each service office. As per current Federal Poverty Guidelines, BAYADA will utilize a sliding fee scale to determine a potential discount. Those that qualify for reduced fees will be offered a time payment plan for reduced fees of \$25 per month. Those who do not qualify for charity care or reduced fees will be assisted in seeking alternative payment arrangements.

Based on the information provided, the prospective client will receive:

- a. **Charity Care:** If the total family income is at or below 224% of the Federal Poverty Guidelines (as published in the Federal Register) for their family size; or
- b. **Reduced Fees:** If the total family income is between 225% and 324% of the Federal Poverty Guidelines (as published in the Federal Register) for their family size as shown in the chart below.

Poverty Level	% Discount
100-199%	100%
200-224%	100%
225-249%	80%
250-274%	60%
275-299%	40%
300-324%	20%
325% and above	0%

- c. If the client does not qualify for charity care or reduced fees under the Federal Poverty Guidelines, but has annual medical bills that are greater than 50% of their total annual income, charity care or reduced fees may be considered by deducting the annual medical bills, after all applicable insurance reimbursement has been determined, from the client's annual income and again comparing against the Federal Poverty Guidelines and applying the sliding fee scale.

**For more information or questions** on BAYADA's Charity Care or Financial Hardship policies, contact your local BAYADA office.

